

STARBUCKS™

TEAVANA™ SHAKEN ICED TEA



TRAINING VIDEO: FREQUENTLY ASKED QUESTIONS



HOW DO YOU STORE THE TEAVANA™ TEA BAGS?

Store them in the original container.
Once opened mark with a one-month
shelf life.

HOW LONG IS THE SHELF LIFE OF TEA ONCE IT HAS BEEN DELIVERED TO SITE?

Please follow the expiration date on the product packaging.

DOES THE TEA COME IN DECAF FORM?

No, it doesn't.

WHAT EQUIPMENT DO I NEED TO MAKE THE TEA?

You will need a two-litre pitcher, lid and shakers. Refer to your operator letter or campaign overview document for all codes and the full ordering process.

WHAT PUMP DO I NEED FOR THE SYRUP?

You will need a Cold Beverage Station (CBS) syrup pump.

HOW LONG DO I HAVE TO BREW THE GREEN TEA BLEND FOR?

The tea should be brewed for five minutes for maximum flavour.

HOW LONG DOES THE GREEN TEA BLEND LAST FOR ONCE MADE?

The tea lasts for 12 hours once made. Please don't keep it in a fridge as it will become cloudy.

HOW DO I MEASURE THE CORRECT VOLUME OF TEA AND LEMONADE?

The shaker has the measurement lines to help you. We highly recommend that you and your teams watch the short training video too.

WHAT IS THE SHELF LIFE OF THE LEMONADE?

If unopened, please follow the expiration date on the product packaging. Once opened it is five days refrigerated and 24 hours ambient.

HOW LONG DO THE PEACH AND SIMPLE SYRUPS LAST ONCE OPENED?

The syrups have a one-month shelf life once opened.

CAN I SERVE THE GREEN TEA BLEND HOT?

Unfortunately, not. The green tea blend is intended for our Teavana™ Shaken Iced Tea lemonade beverages only. Radiant Green is our Teavana™ premium hot tea variant for foodservice. For more information on Teavana™ premium hot teas, contact StarbucksSupportEMENA@nestle.com.