

## Coronavirus and Students Survey: Further Education Sector Results

**April 2020** 

**NUS Insight** 



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## **Project Overview**

### **Objectives**

NUS Insight conducted a survey alongside One Voice Digital who run the TOTUM product for students, and NUS member students' unions to understand more about how students feel about the current Coronavirus (Covid-19) pandemic.

### Methodology

A sample of **9872** was achieved overall and in the FE sector we achieved **2189** responses.

Respondents were given a chance to win £500 to encourage response.

The survey was promoted via the NUS Student database, the TOTUM database, through social media & via NUS' member unions at the end of March 2020.

The survey took 20 **minutes** to complete & was in field from Friday 27<sup>th</sup> March until Monday 6<sup>th</sup> April.

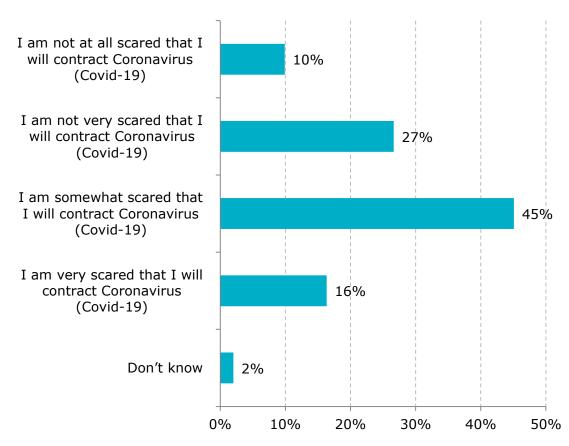


## Health, wellbeing and welfare



### One in ten FE students are not at all concerned about getting Covid-19.

### Feelings towards contracting the Coronavirus (Covid-19)

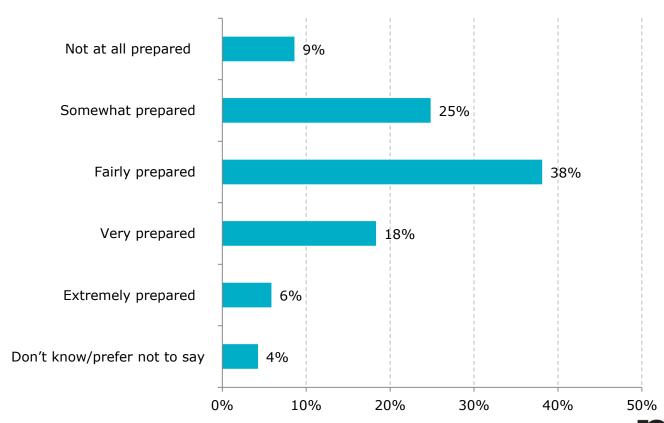




Base: 2189 respondents.

Two in three students in FE claim to feel 'somewhat' or 'fairly' prepared to manage any health conditions they have should they contract Covid-19. One in ten say they are 'not at all prepared'.

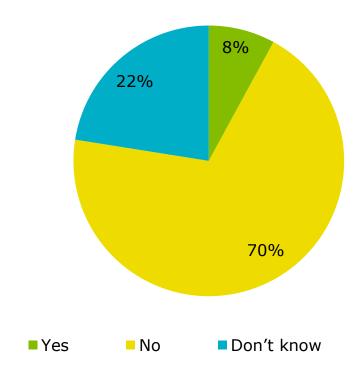
## Preparedness to manage health conditions if contract Coronavirus (Covid-19)



Base: 2183 respondents. Balance: no response

Less than a tenth of disabled students have been asked to confirm or declare any impairments that may relate specifically to Covid-19 and their ability to study.

#### **Declaration of any impairments**

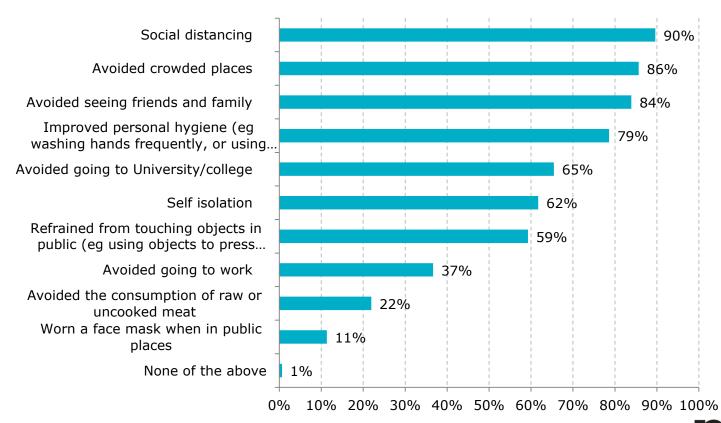




Base: 756 respondents. Balance: those with no known disability, impairment or long term health condition, no response

The majority of students in FE have practiced social distancing and have avoided crowded places in the past two weeks. Four in five have avoided seeing friends and family and improved their personal hygiene. Two in three have avoided going to college.

## Measures taken in the past 2 weeks specifically to protect yourself from the Coronavirus (Covid-19)



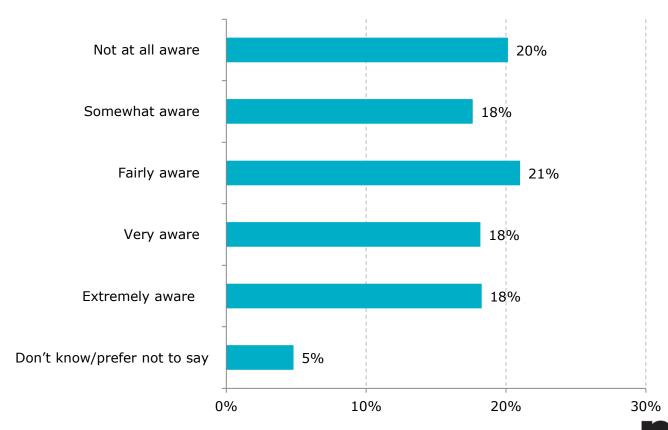
national union of students

Base: 2189 respondents.

Encouragingly three in four FE students are aware to some extent of the public health guidance on living in shared accommodation in relation to Covid-19. Over one in three claim to be 'very' or 'extremely' aware.

## Awareness of the public health guidance on living in shared accommodation in relation to the Coronavirus (Covid-19)

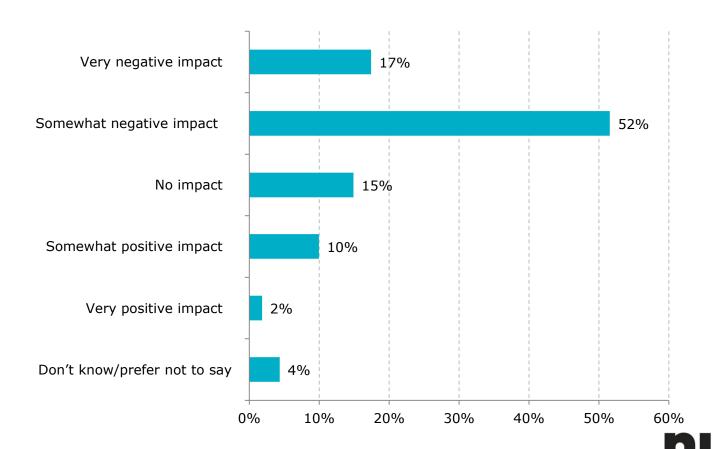
national union of students



Base: 2185 respondents. Balance: no response

Seven in ten FE students say that Covid-19 has had a negative impact on their family life.

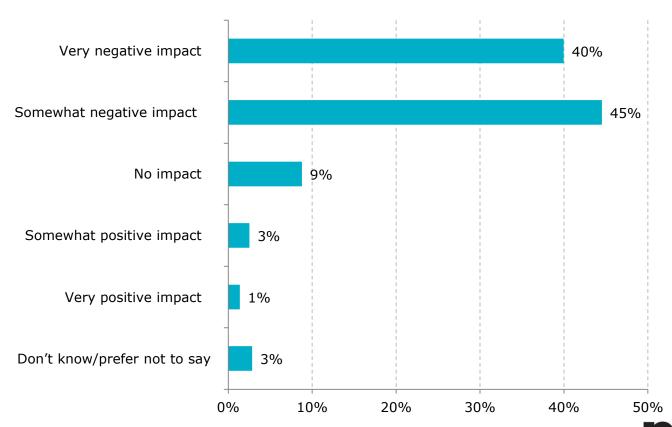
#### Impact of Coronavirus (Covid-19) on family life



national union of students

Over four in five FE students say that Covid-19 has had a negative impact on their friends and social life.

### Impact of Coronavirus (Covid-19) on friends and social life

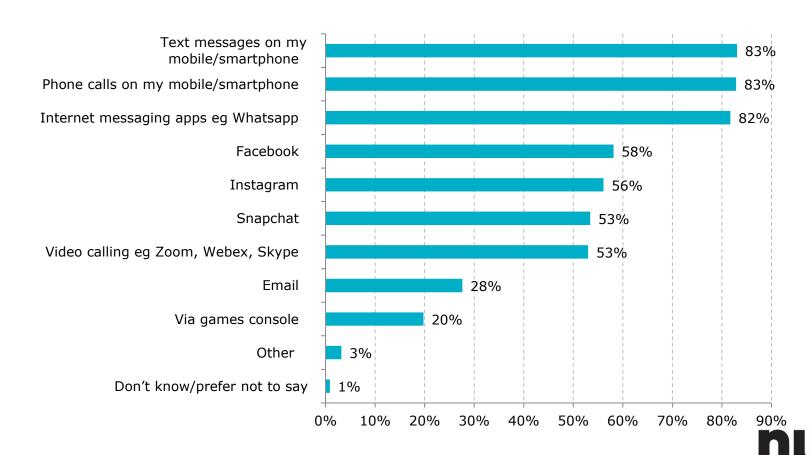


Base: 2179 respondents. Balance: no response

FE students are most likely to be keeping in touch with friends and family via text messages, phone calls and internet messaging apps (e.g. WhatsApp). Facebook is a popular option for six in ten with Instagram being of importance to a similar proportion of FE students.

### How students are staying in touch with friends and family

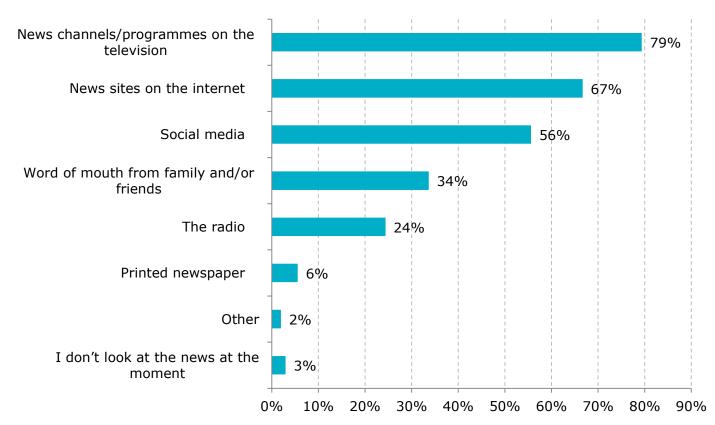
national union of students



Base: 2187 respondents. Balance: no response

FE students are most likely to be keeping up to date with developments or latest government advice via news outlets on TV or online.

### How students are keeping up to date with developments or latest government advice on the Coronavirus (Covid-19)



Base: 2185 respondents. Balance: no response

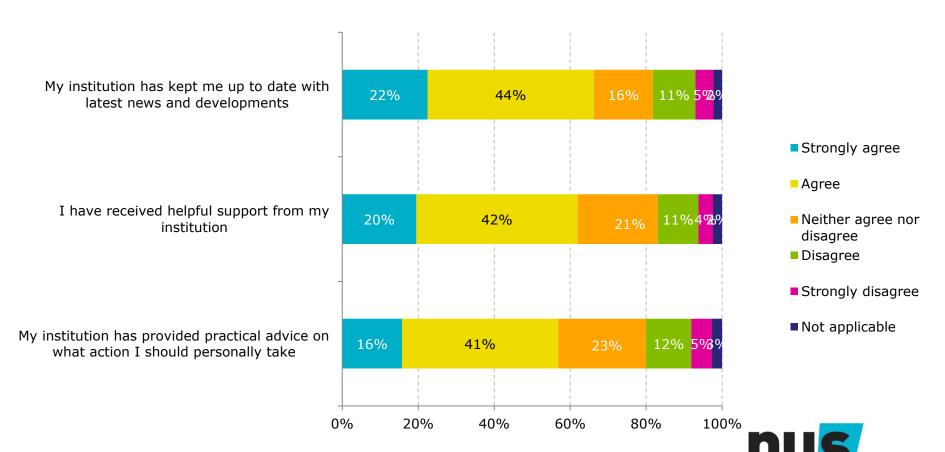


# Support received from institutions about Coronavirus (Covid-19)



On the whole students agree that their institution has provided up to date news/developments, helpful support and practical advice on what action to take.

### **Agreement with statements**

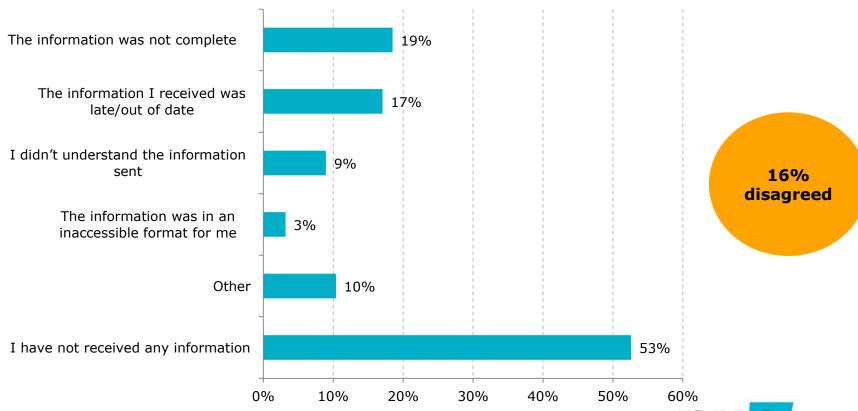


national union of students

Base: 2189 respondents.

Where FE students disagreed that their institution kept them up to date with the latest news/developments this was largely down to not receiving information at all.

## Reasons for <u>disagreement</u> that institution has kept you up to date with latest news and developments

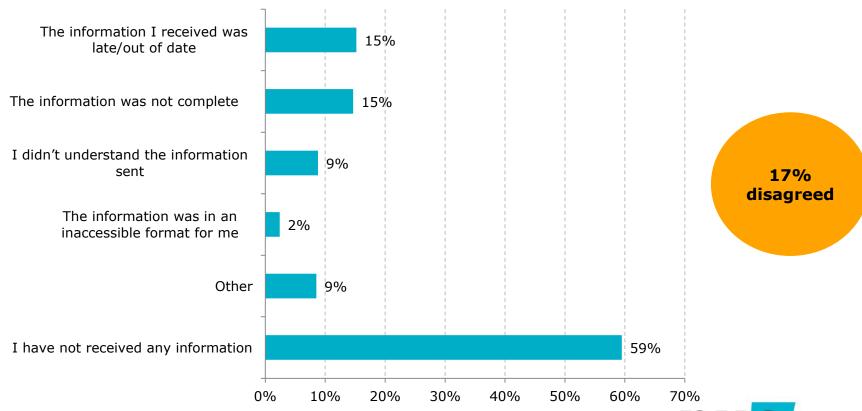


Base: 346 respondents. Balance: those who agreed that their institution had kept them up to date with latest news and developments, no response



Where FE students disagreed that their institution had provided them with practical advice on what action to take, this was largely down to simply not having received any information at all.

## Reasons for <u>disagreement</u> that institution has provided you with practical advice on what action you should personally take



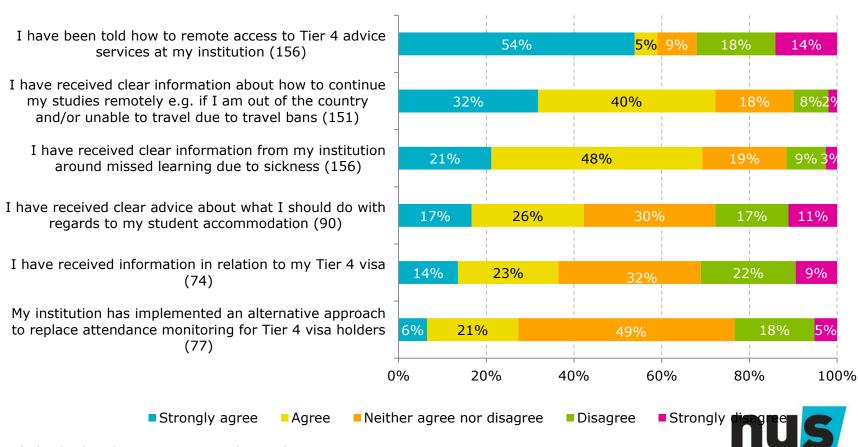
Base: 375 respondents. Balance: those who agreed that their institution had provided practical advice on what action they should personally take, no response



C3. You've told us that you don't agree that your institution has provided you with practical advice on what action you should personally take, why is that?

International students studying in FE colleges are most likely to agree that they have been told how to remote access to Tier 4 advice services at their institution.

#### **Agreement with statements**

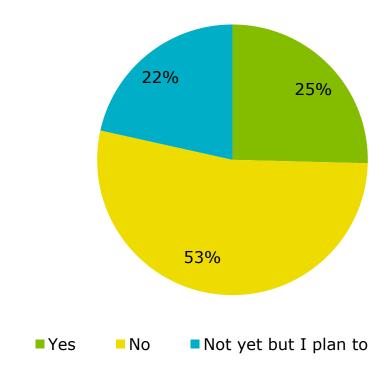


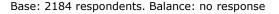
national union of students

Base: (in brackets). Balance: UK citizens studying in the UK, no response

One in four students in FE have already volunteered to help those within the community who are vulnerable or who may self isolating since the outbreak of Covid-19. A further one in five say they plan to volunteer in such a way in the future.

## Volunteered within community to help those who are more vulnerable or those who may be self isolating since the outbreak of Coronavirus (Covid-19)

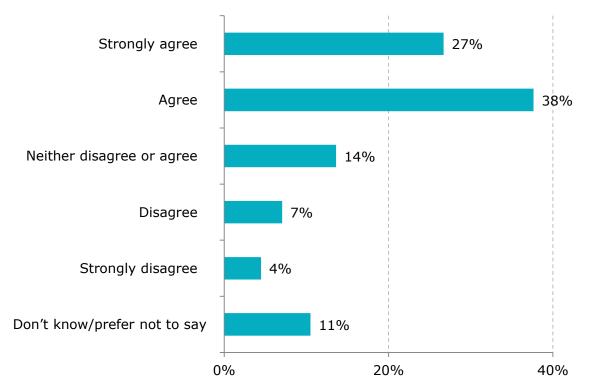






Two in three FE students agree that people at their institution are adhering to the Government advice and guidance on social distancing and self isolation. Encouragingly only one in ten disagreed with this statement.

## Agreement that people at your institution are adhering to the Government advice and guidance on social distancing and self isolation





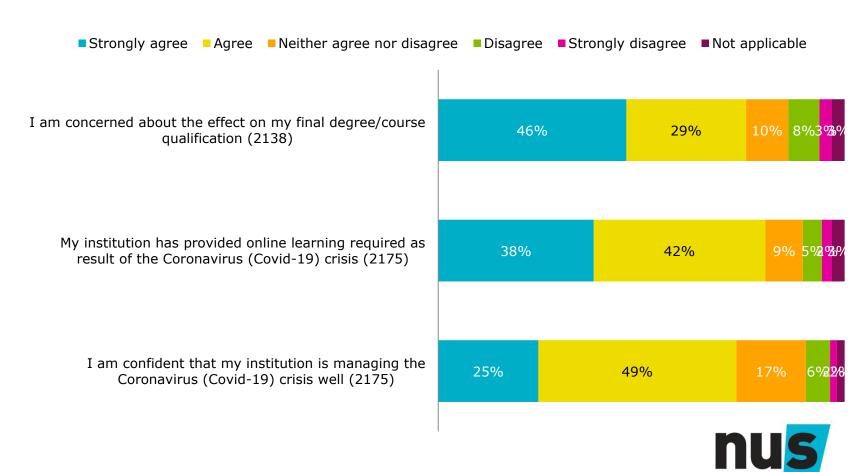
Base: 2181 respondents. Balance: no response

# Education: teaching and learning experience and academic success



Three in four FE students are concerned about the effect of Covid-19 on their course qualification. Eight in ten agree that their institution has provided online learning required as a result of the Covid-19 crisis and three in four are confident that their institution is managing the crisis well.

### **Agreement with statements**

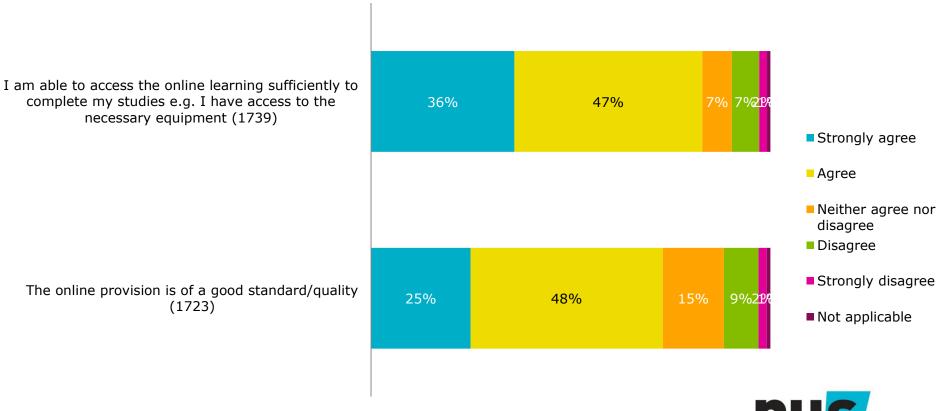


national union of students

Base: (in brackets). Balance: no response

Of the FE students who have had online learning provided by their institution, over eight in ten agree that they are able to access the online learning sufficiently to complete their studies and three in four agree the online provision is a good standard/quality.

## Agreement with statements – online learning has been provided



Base: (in brackets). Balance: those whose institution has not provided online learning in response to Coronavirus (Covid-19), no response

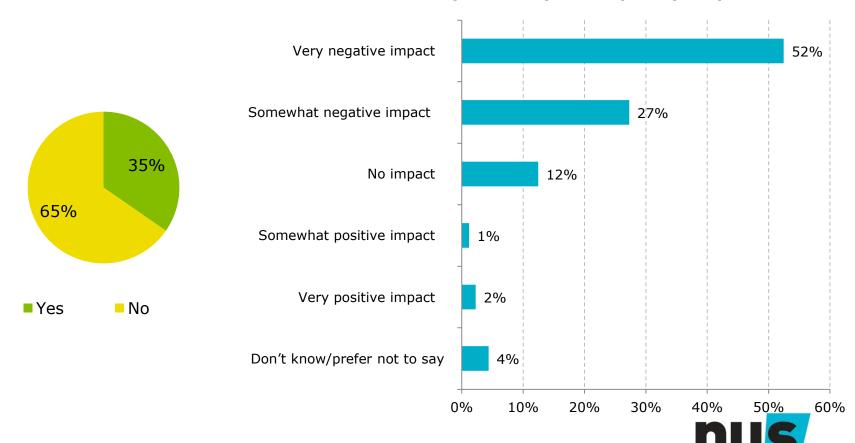


One in three FE students have a placement as part of their course. Of these, eight in ten believe the current Covid-19 outbreak will have a negative impact on their ability to complete their placement.

### Placement as part of course

## Impact you think Coronavirus (Covid-19) will have on your ability to complete your placement

national union of students

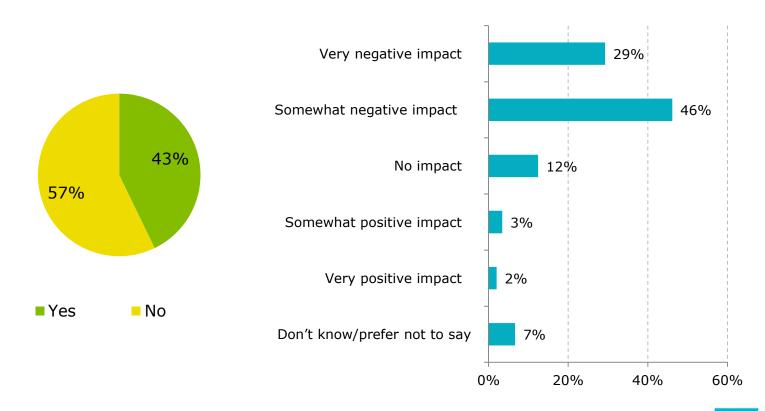


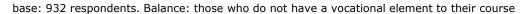
Base: 755 respondents. Balance: those who do not take part in a placement as part of their course

Four in ten FE students have a vocational component to their course. Of these, three in four believe the Covid-19 outbreak will have a negative impact on the vocational element of their course.

#### **Vocational / vocational component**

## Impact you think Coronavirus (Covid-19) will have on the vocational element of your course



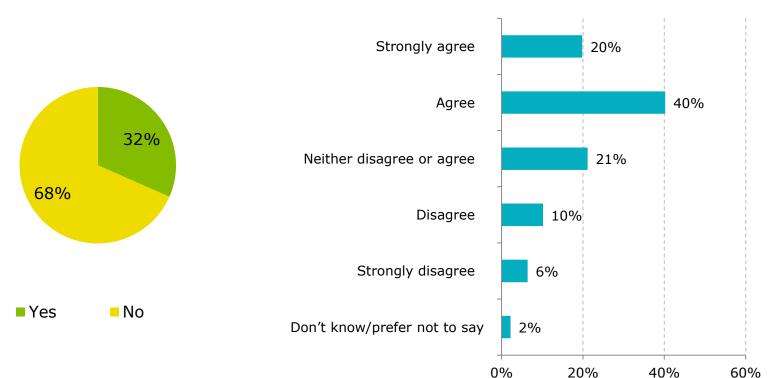




Of those who receive learning support from their institution (one in three), six in ten feel they have received adequate support to enable them to continue their work to the best of their ability throughout the Covid-19 pandemic.

### **Learning support**

## Agreement that you have received adequate support from your institution to enable best ability

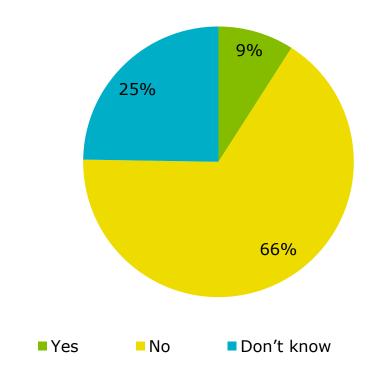


base: 686 respondents. Balance: those who do not receive learning support from their institution



Only one in ten have either themselves, or known of someone, who has been disciplined for non-attendance as an attempt to minimise social interaction since the covid-19 outbreak.

### Have you, or anyone you know been disciplined for nonattendance as an attempt to minimise social interaction since the outbreak of Coronavirus (Covid-19)?

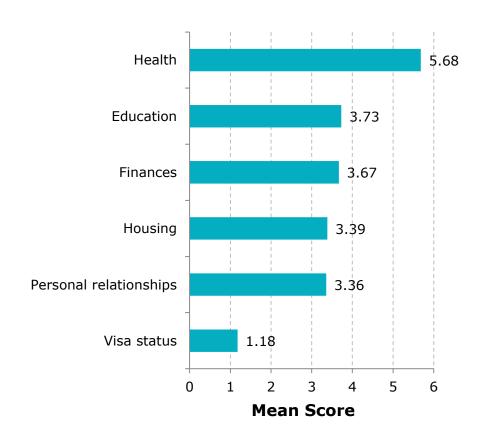


Base: 2183 respondents. Balance: no response



Unsurprisingly more than four in five FE students ranked their health as the number 1 priority during the Covid-19 outbreak. Education was most likely to be ranked the 2<sup>nd</sup> most important concern, followed by finances, housing, personal relationships and then Visa status (which is only relevant for certain international students)

## Ranking of importance for yourself during the Coronavirus (Covid-19) outbreak



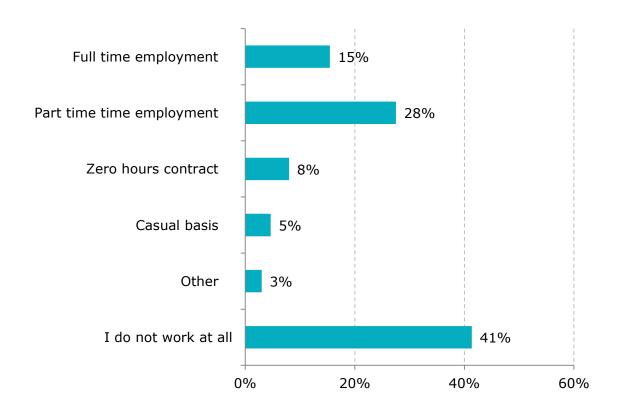


# Income and Financial Circumstances



Less than half of FE students are in either full or part time employment. One in ten have a zero hours contract. Four in ten do not work at all.

### Job(s) held alongside studies

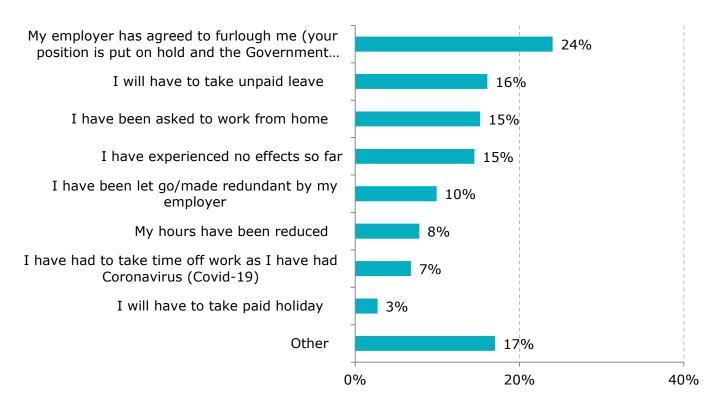


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Base: 2188 respondents. Balance: no response

Of those FE students who currently work, one in four have been furloughed. One in six say they have not been affected.

### How work has been affected by Coronavirus (Covid-19)

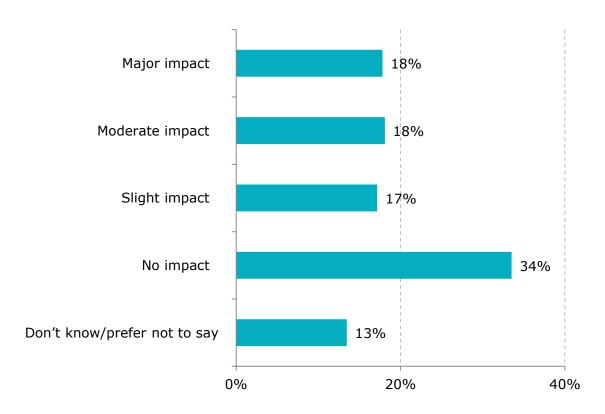




Base: 1281 respondents. Balance: those who do not work

Just over half of FE students say that the income of someone who supports them financially has been impacted by Covid-19, with almost one in five saying it has had a major impact.

### Has the income of someone who helps support you financially been impacted by Coronavirus (Covid-19)?

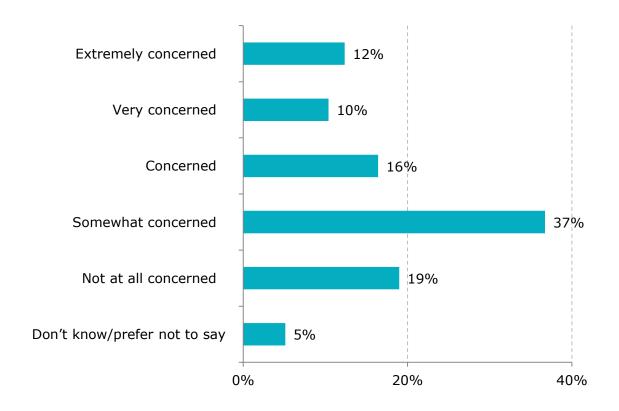




Base: 2185 respondents. Balance: no response

Three in four FE students are concerned about their ability to manage financially during the Covid-19 outbreak. One in five are 'very' or 'extremely' concerned.

### Concern about ability to manage financially during outbreak

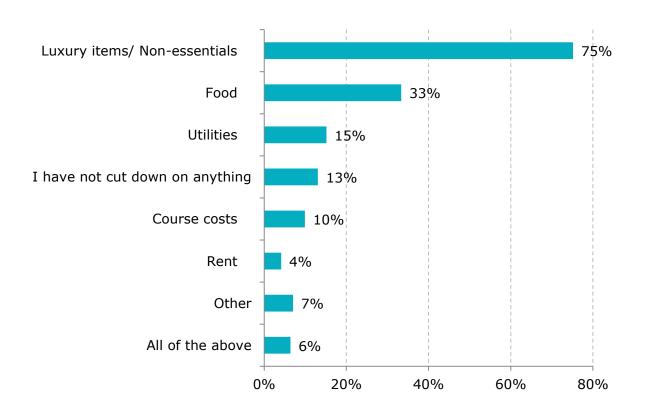




Base: 2186 respondents. Balance: no response

Three in four students in FE have cut back on luxury/non-essential items since the Covid-19 outbreak. A third have also cut back on food expenditure.

### Cutting back in terms of spending since Coronavirus (Covid-19) outbreak





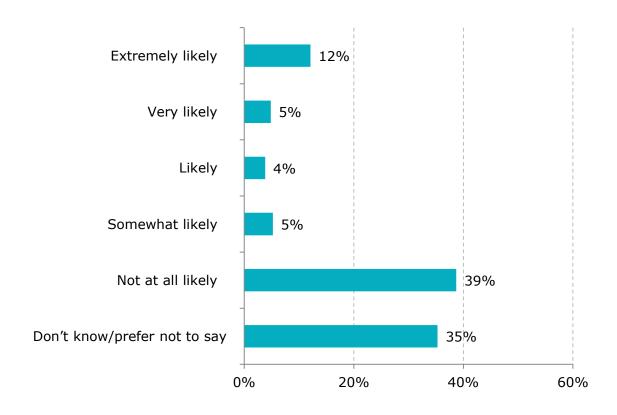
Base: 2180 respondents. Balance: no response

## Accommodation



One in four FE students who are living in privately rented accommodation/owned halls of residence say there is some likelihood that they will need to stay in their current property beyond the original planned contract date.

### Likelihood of remaining in current property beyond original planned contract data

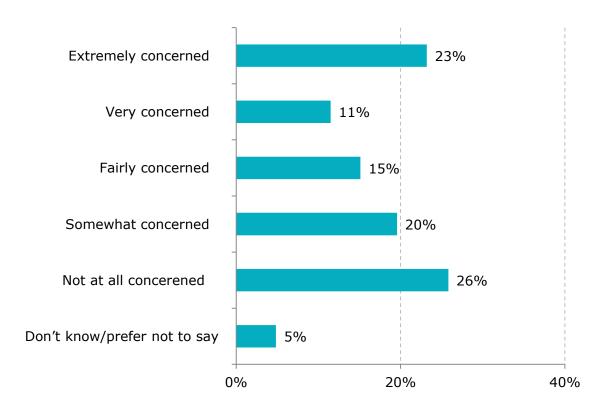




Base: 496 respondents. Balance: those not living in privately rented accommodation or owned halls of residence

Seven in ten are concerned to some extent about their ability to pay rent as a result of the Covid-19 outbreak. One in three are 'very' or 'extremely' concerned.

### Level of concern about financial impact of Coronavirus (Covid-19) on ability to pay rent

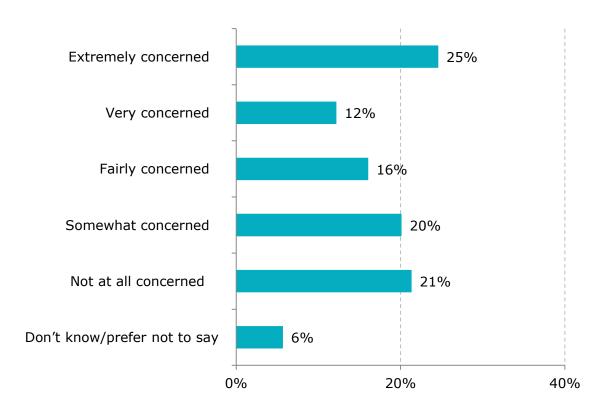




Base: 496 respondents. Balance: those not living in privately rented accommodation or owned halls of residence

Three in four FE students are concerned to some extent about their ability to pay their bills as a result of the Covid-19 outbreak. Again one in three are either 'very' or 'extremely' concerned.

### Level of concern about financial impact of Coronavirus (Covid-19) on ability to pay bills

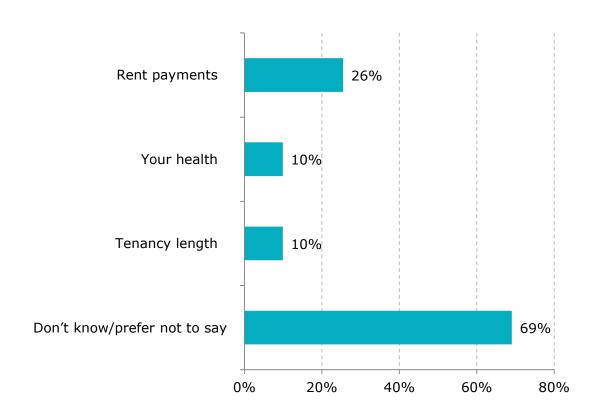




Base: 492 respondents. Balance: those not living in privately rented accommodation or owned halls of residence

One in four FE students have communicated with their landlord about rent payments, but only one in ten have communicated about their tenancy length or their health.

#### Have you spoken to your landlord about these issues?

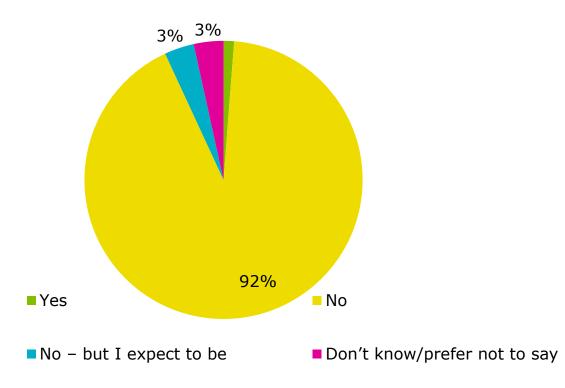


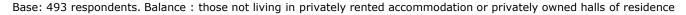


Base: 443 respondents. Balance: those not living in privately rented accommodation or privately owned halls of residence

Encouragingly the majority of FE students in private rented accommodation/owned halls of residence have not been issued with an eviction notice.

### Have you been issued with an eviction notice?

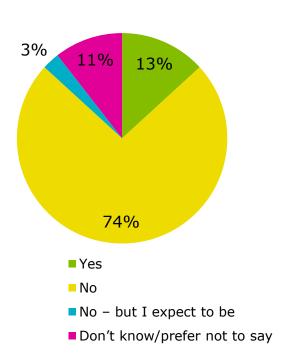






Around one in eight FE students would like to be released early from their rental obligations. The main reason given for this preference is the fact that learning has now moved online or they want to be with their family.

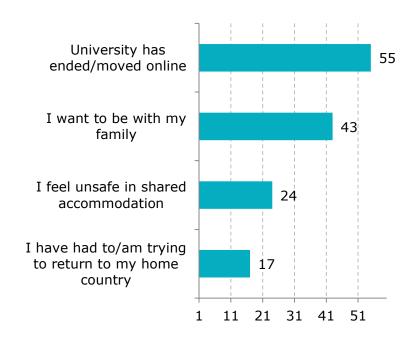
### Preference for being released from rental early?



Base: 485 respondents. Balance: those who have been issued with an eviction notice

F8. As a result of Coronavirus, would you like to be released from your current tenancy contract/rent obligations early and move out?

### Why do you want to be released from your contract?

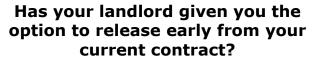


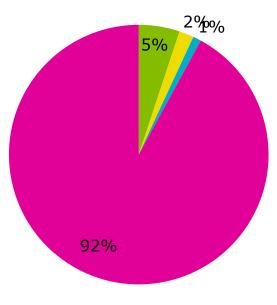
Base: 62 respondents. Balance : those Who do not want to be released from their contract

F9. Why do you want to be released from your contract?



However, fewer than one in ten have been given the opportunity to be released early from their tenancy/rental obligations.





■Yes ■Yes, but with a fee ■Yes, but not as early as I would like ■No



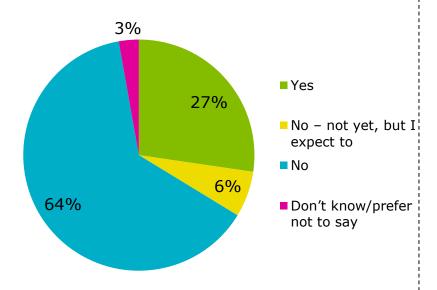
Base: 491 respondents. Balance: those not living in privately rented accommodation or privately owned halls of residence

## Consumption/Goods and Purchases

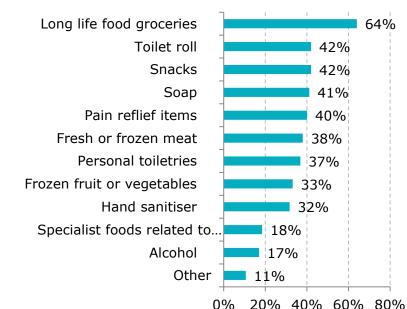


One in four students studying in FE say they have purchased something more than usual. In the main this has related to long life groceries. Toilet roll and snacks were also mentioned by around four in ten as items that they have purchased more of than usual.

### Have you purchased more of anything than usual?



### What items have you bought/are considering buying more of in the last 3 weeks?



Base: 736 respondents. Balance: those who have not bought/don not expect to buy more than usual

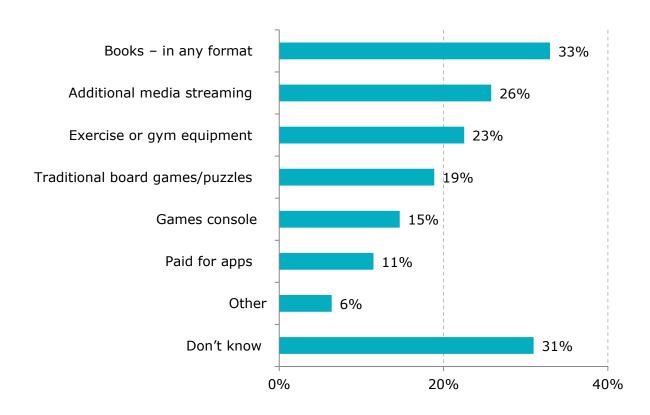
G2. Please tell us what items you have bought more of in the past 3 weeks, or are considering buying?



Base: 2189 respondents.

In an attempt to manage self-isolation and movement restrictions FE students are most likely to be buying books, additional media streaming and equipment to aid exercise.

### What have you/are you considering buying to manage self isolation or movement restrictions?



Base: 2067 respondents. Balance: no response

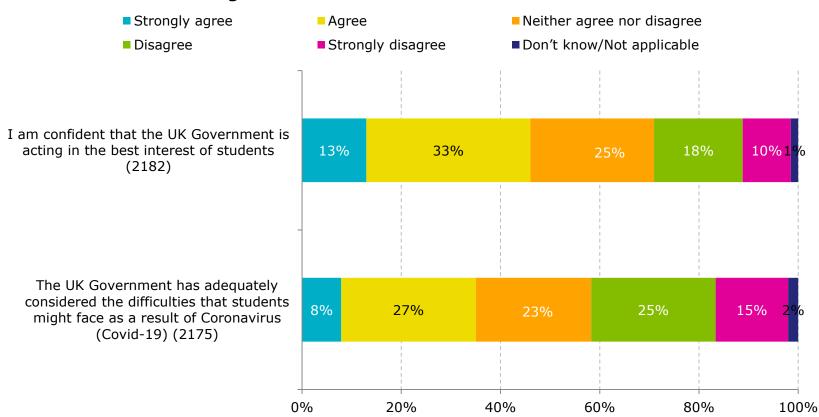


## Government actions



Less than half of FE students agree that they are confident that the UK Government is acting in the best interest of students. Fewer (one in three) agree that the UK Government has adequately considered the difficulties students face as a result of the Covid-19 outbreak.

#### Agreement with statements - UK Government

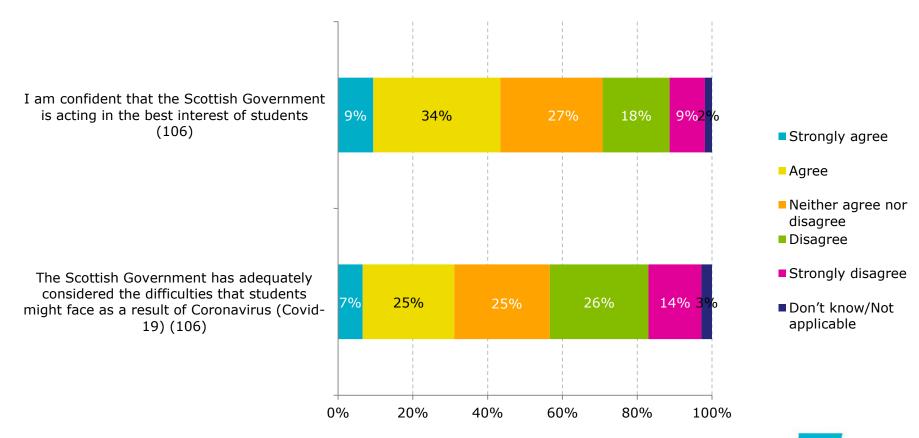


Base: (in brackets). Balance: no response



Only two in five FE students studying in Scotland agree they are confident the Scottish Government is acting in the best interest of students. Fewer agree that the Scottish Government is adequately considering the difficulties students are facing as a result of the Covid-19 outbreak.

#### Agreement with statements – Scottish Government

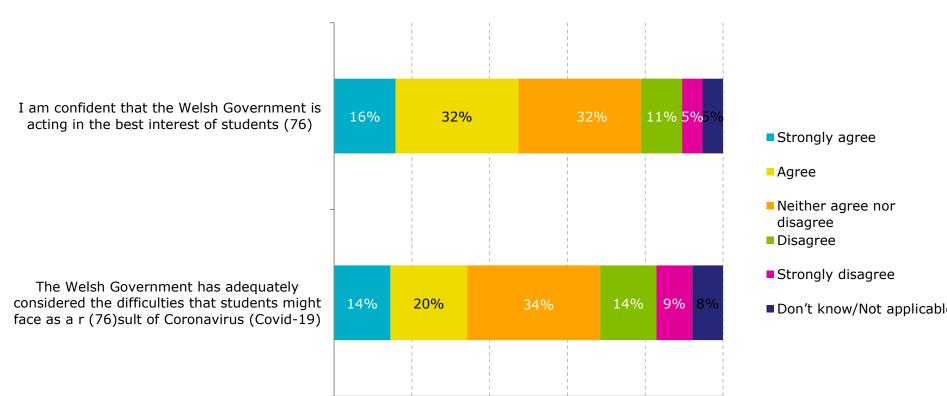


Base: (in brackets). Balance: students not studying in Scotland



Almost half of FE students studying in Wales agree that the Welsh Government is acting in the best interests of students. Fewer agree that the Welsh Government is adequately considering the difficulties students are facing as a result of the Covid-19 outbreak.

#### Agreement with statements – Welsh Government



40%

60%

80%

100%

Base: (in brackets). Balance: students not studying in Wales



0%

20%



Two in five FE students studying in Northern Ireland agree that the NI Executive are acting in the best interests of students. Fewer agree that the NI Executive are adequately considering the difficulties students are facing as a result of the Covid-19 outbreak.

#### Agreement with statements - Northern Ireland Executive



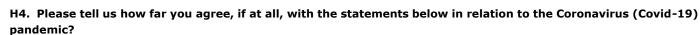
40%

60%

80%

100%

Base: (in brackets). Balance: students not studying in Northern Ireland



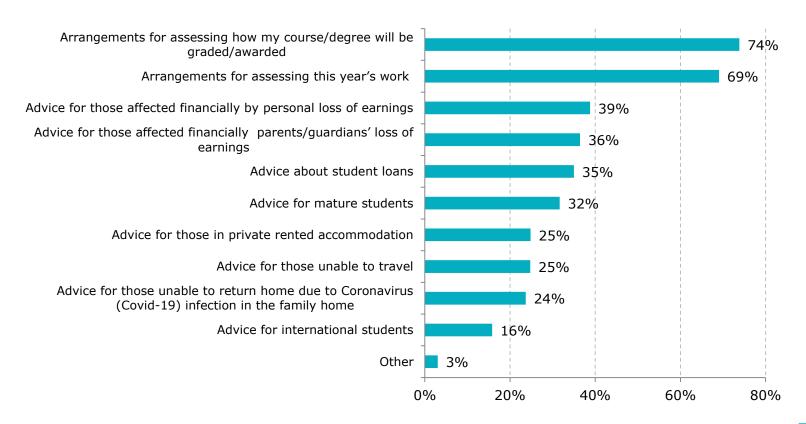
0%

20%



Three in four FE students would like further info/guidance from governments on how their course will be graded/awarded. Seven in ten would like further info/guidance on how this year's work will be assessed.

#### Other information/guidance would like from governments

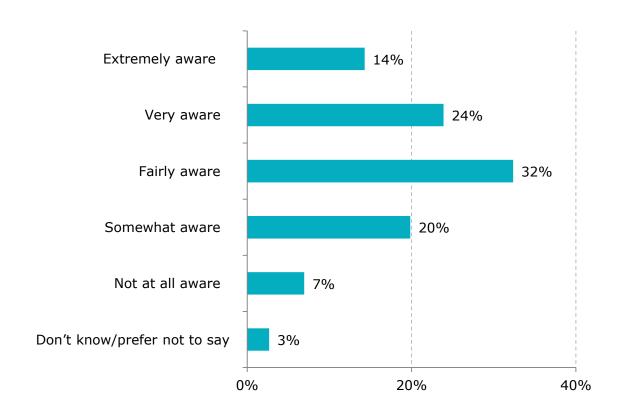


Base: 2114 respondents. Balance: no response



The vast majority of FE students are aware to some extent of the measures the governments are taking so far to combat the economic impacts of the Covid-19. Over one in three are either 'very' or 'extremely' aware.

#### **Awareness of Government measures to combat economic impacts**



Base: 2176 respondents. Balance: no response

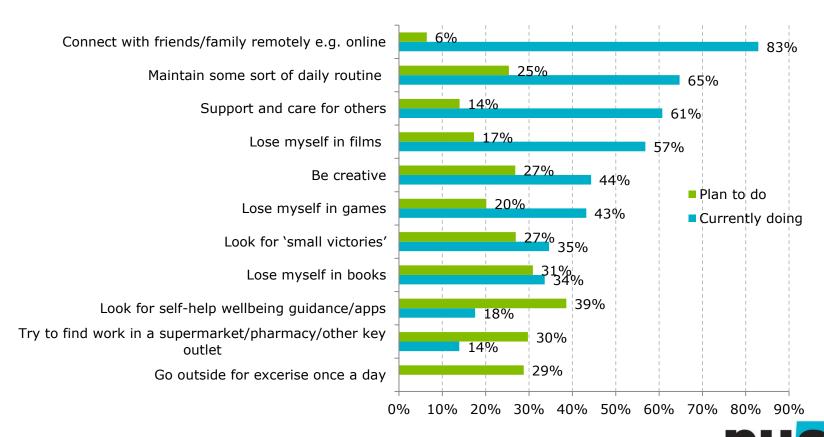


# Self isolating/your health/movement restrictions



The vast majority of respondents currently connect with friends and family online. They are less likely to look for self help, although a third plan to do this, or work in a supermarket, although a quarter plan to do this

#### What are you currently doing/plan to do to support your well being?



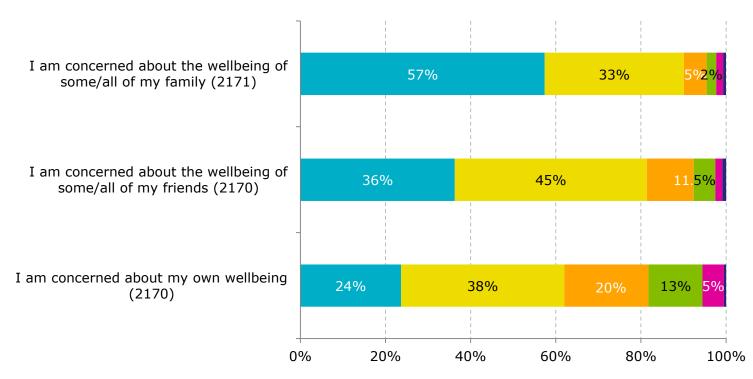
Base: 2189

r national union of **students** 

FE respondents are more likely to be concerned about the wellbeing of their family than of themselves or their friends

#### **Agreement with statements**

■ Strongly agree ■ Agree ■ Neither agree nor disagree ■ Disagree ■ Strongly disagree ■ Don't know/Not applicable



Base: (in brackets). Balance: no response

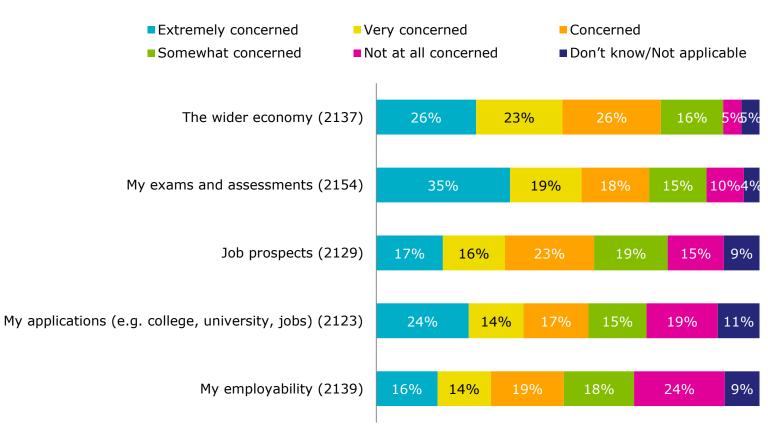


# The future



FE students are most likely to show a level of concern for the wider economy, closely followed by concern about their exams and assessment.

#### Levels of concern about impact of Coronavirus (Covid-19)



Base: (in brackets) respondents. Balance: no response



FE students are concerned about the impact of the virus on so many aspects of their studies and student life. These are just the main areas highlighted

#### **Key themes:**

- Ultimate grades / predicting grades
- Lack of time to prepare / meeting deadlines
- Impact on stress and health
- Having to work / submit online
- Lack of motivation / focus / concentration

"I am concerned that my education and learning is not going to be sufficient enough to get the grades I require for further education"

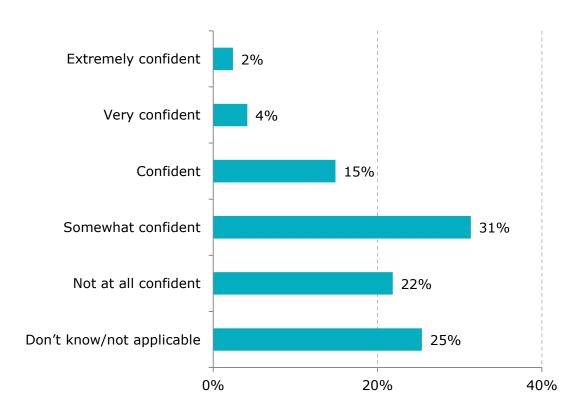
> "There is a lot of ambiguity relating to how the exams are going to be marked, and whether all universities will be accepting these grades as they if they were 'normal' grades. There is a lot of uncertainty at this time and it is impacting the mental health of both myself and a lot of my friends."

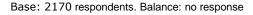
"We are still expected to stick to deadlines even with the current pandemic"



One in four FE students simply don't know whether enrolment for next years studies will take place in person on campus or remotely.

### Confidence that next year of study enrolment will take place in person on campus

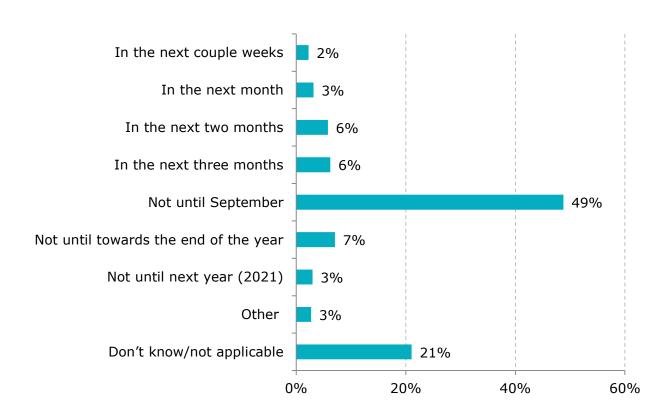






#### FE students most commonly believe that they will return to study in September

#### When expect to return to studying?

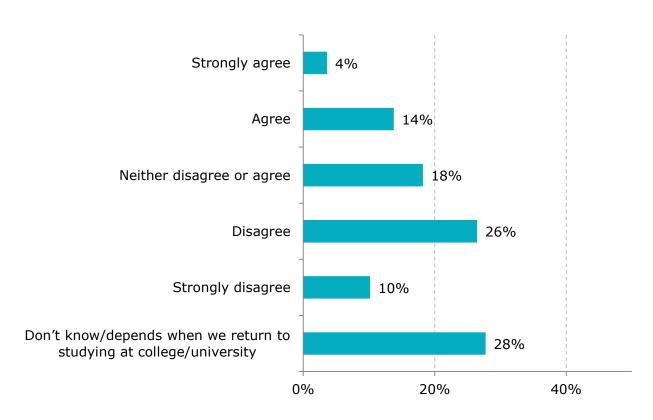


national union of students

Base: 2180 respondents.

One in three do not expect that they will return to 'business as usual' when they recommence their studies. Around a quarter are unsure and believe it will be down to when they actually return to their course

### Expectation that when you return to studying it will be 'business as usual'



Base: 2170 respondents. Balance: no response





### Key demographics

#### Gender



Women 69%

Men 29**%** 



Full time: 72%

Part time: 23%

**Distance learner: 8%** 

#### Age

 16-17
 30%

 18-22
 32%

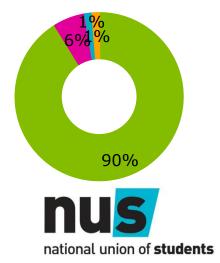
 23-29
 10%

 30-39
 13%

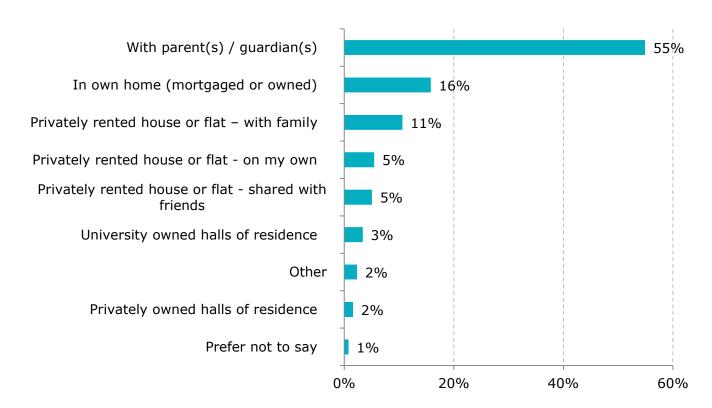
 40+
 15%

- ■I am a UK citizen studying in the UK
- ■I am an international student from within the EU studying in the UK
- ■I am an international student from outside the EU studying in the UK

Other



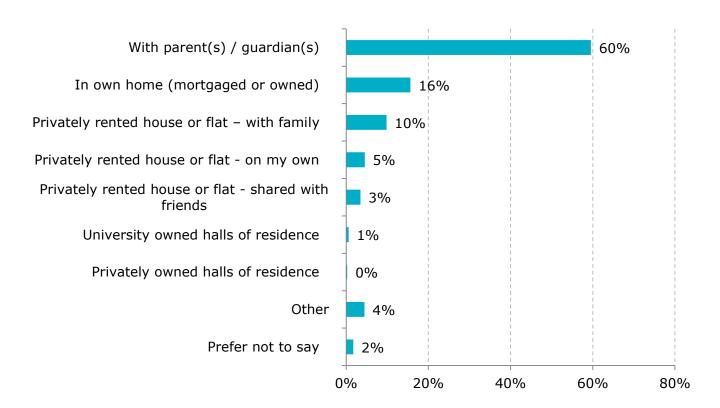
### Usual term time living circumstances before the Coronavirus (Covid-19) outbreak



Base: 2189 respondents



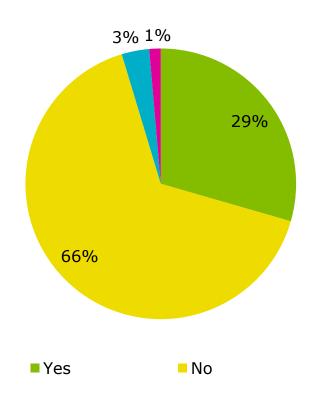
#### **Current living circumstances**

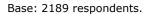


Base: 1906 respondents Balance : circumstances not changed, no response



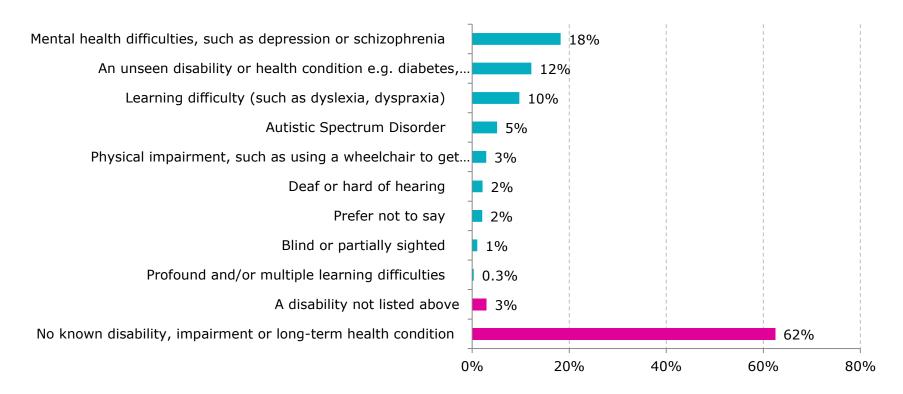
### Disability, impairment or long term health condition







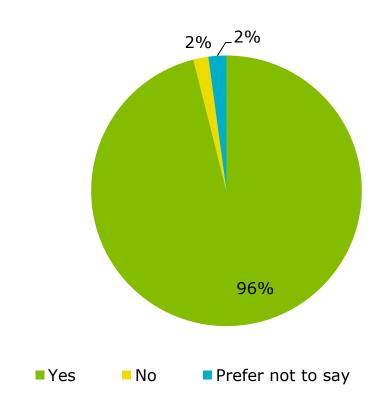
### Disability, impairment or long term health condition

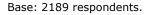




Base: 2189 respondents

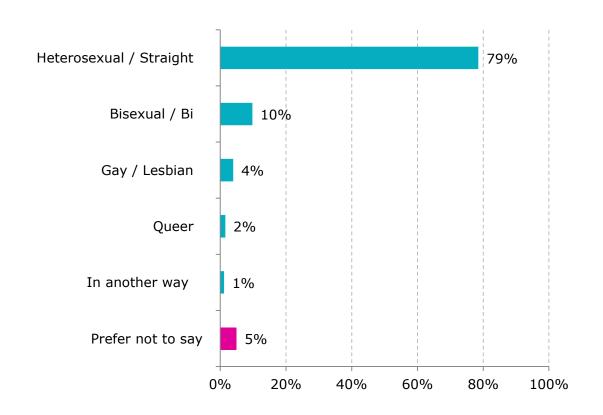
### Does your gender identity match the gender you were assigned at birth?







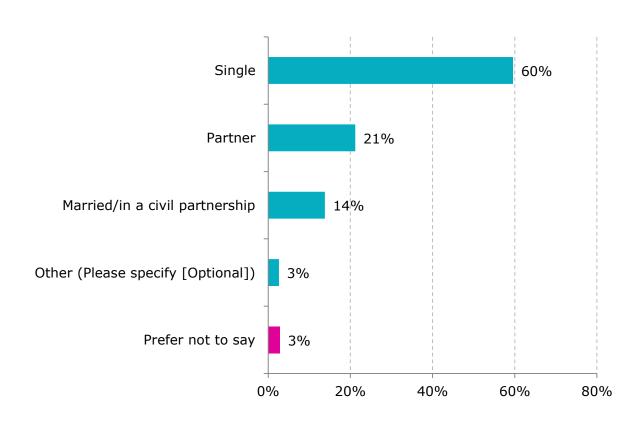
#### Sexual orientation/preference

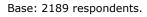


Base: 2189 respondents.



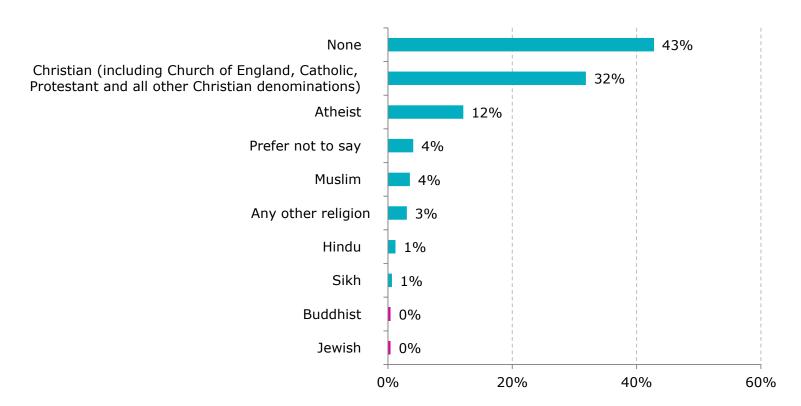
#### **Marital status**







#### Religion, faith or belief



Base: 2189 respondents.





# Coronavirus and Students Survey: Further Education Sector Results

**April 2020** 

**NUS Insight** 

